SCPSC CLEC - QUARTERLY SERVICE QUALITY REPORT

SOUTH CAROLINA OPERATIONS

COMPANY NAME	Matri	Matrix Telecom, Inc. d/b/a Matrix Business Technologies			
QUARTER / YEAR	Fourth		/ 2007		
M	lonth .	Oct	Nov	Dec	
Number of Customer Access Lines		306	308	315	
Trouble Reports / Access Line (%)		0.33%	0.65%	0.95%	
Customer Out of Service Clearing Times (%)		0%	0%	0%	
New Installs Completed w/in 5 Days (%)		100.00%	N/A	N/A	
Commitments Fulfilled (%)		100.00%	N/A	N/A	
Comments / Explanations: Matrix Telecom, I	nc. pur	chased the cu	stomer base of	Trinsic	
Communications, Inc. in June 2007.					
Person Making Report / Contact Information	: Da	Dana Hoyle 214-432-1453			

Authorized Signature Control Vice President of Regulatory Affairs and General

Date 2/15/08

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